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ShoeBox Computer Company Ltd Privacy Policy

ShoeBox Computers.Com is owned and operated by ShoeBox Computer Company Ltd. We appreciate your trust and want you to feel confident in our services and security as it relates to your personal information. If you have any queries on our use of your information, please contact us. By using this site you are accepting the practices described in this Privacy Policy.

How safe am I to shop online?:

Our online store security is one of our highest priorities and we have devoted a great deal of effort to ensure that our online security measures help to safeguard your information. We use industry-standard 128-bit Secure Sockets Layer (SSL) technology to allow for the encryption of:

- Critically sensitive information like your sign in username and password
- Critically sensitive information like your credit card number *WE DO NOT STORE THIS INFORMATION*
- Potentially sensitive information such as your name, address and email

We hope that once you understand the measures we employ to help ensure secure transactions and privacy, and the steps you can take yourself, you will be as confident about the safety of your online transaction and order information as we are.

Exactly what information do we collect?:

We collect the information necessary to provide the service you request including that given to us in your application form. We will collect your name and address and your e-mail address if you e-mail to us or otherwise provide it. We will also collect any other information you chose to provide to us; such as product reviews, forums and FAQ posts.

Notice We do not store credit card information we simply pass it straight to our payment processor over a secured SSL link for processing your payment.

Why do we use the information?:

We wish for our customers to receive the very latest and exciting information, products and services available to SFF users to give you, our valued customer the best possible service from our products and website. We may therefore use the data gathered to contact you to check this is the case. We may use it to advise you by 'phone, fax or e-mail of new possibilities and changes to our service or new services or products we offer or our associated companies offer. You can opt out of receiving this information by e-mailing us asking so.

Website generated information collection:

We have a policy of continual improvements to our online shop. Our website collects information about your visit automatically. This is used to help us see browsing activities and helps us with our marketing and positioning of the site.

Information transferred to others or abroad:

We do not transfer any information in this way except when we send your payment details to our payment processor for secure payment.

Cookie privacy and security:

Cookies must be enabled to purchase online at ShoeBoxComputers.Com to embrace privacy and security related issues regarding your visit to this site.

By enabling cookie support on your browser, the communication between you and this site is strengthened to be certain it is you who are making transactions on your own behalf, and to prevent leakage of your privacy information.



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To shop with us online, we encourage you to enable cookies on your browser.

For **Internet Explorer** browsers, please follow these instructions:

1. Click on the Tools menubar, and select Internet Options
2. Select the Security tab, and reset the security level to Medium

For **Netscape Navigator** browsers, please follow these instructions:

1. Click on the Edit menubar, and select Preferences...
2. Select the Privacy & Security tab, and reset the security level to Medium

Member identity security:

We validate the SSL Session ID automatically generated by your browser on every secure page request made to this server.

This validation assures that it is you who is navigating on this site with your account and not somebody else. If you experience any problems we recommend the use of the following browsers: [Microsoft Internet Explorer](#), [Netscape](#), or [Mozilla](#), to continue your online shopping experience with us.

We have taken this measurement of security for your benefit, and apologise upfront if any inconveniences are caused.

Please contact us if you have any questions relating to this requirement, or to continue purchasing your products offline.